



STATE OF CALIFORNIA

STATE BOARD OF EQUALIZATION

TAXPAYERS' RIGHTS ADVOCATE OFFICE MIC: 70

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State Controller

CYNTHIA BRIDGES
Executive Director

August 8, 2013

Mr. Joe Fernandez

Dear Mr. Fernandez:

Thank you for your participation in the July 17, 2013, Taxpayers' Bill of Rights Hearings held in Culver City. I appreciate your taking the time to comment on the need for the Board of Equalization (BOE) to provide better assistance and guidance to small businesses.

In fulfilling its responsibility to assist taxpayers in complying with all the laws it administers, the BOE offers classes, seminars, special notices, publications targeted to specific types of businesses, a toll-free information line, and online resources on its website, www.boe.ca.gov. In addition, individual assistance is available at local BOE offices. However, since there is always room for improvement, your comments are greatly appreciated. My office works continually with all areas of the BOE to identify areas where improvements to taxpayer education can be made, and we will keep your comments in mind as we explore new and innovative means for providing appropriate and timely guidance to assist taxpayers.

Thank you again for sharing your ideas and concerns as part of the annual hearing process. If you have any further questions regarding this matter, please do not hesitate to contact me at 916-324-2798. You may also contact Ms. Laureen Simpson of my staff at 916-445-0218.

Sincerely,

Todd C. Gilman
Chief, Taxpayers' Rights and
Equal Employment Opportunity Division

TCG:ls

Fernandez thank you 080813.docx

cc: Honorable Jerome E. Horton, Chairman
Honorable Michelle Steel, Vice Chair
Honorable Betty T. Yee, Board Member, First District
Senator George Runner, Board Member, Second District
Honorable John Chiang, State Controller
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Mr. Jaime Garza, Deputy Director, External Affairs Department, MIC 86
Ms. Susanne Buehler, Chief, Tax Policy Division, MIC 92
Ms. Laureen Simpson, Taxpayers' Rights Advocate Office, MIC 70